

Tracy Bicknell-Holmes

Albertsons Library
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EXPERIENCE

Dean, Albertsons Library, June 24, 2013 - present

Boise State University, Tenured, Professor

Provide vision and leadership to ensure Albertsons Library helps move Boise State University toward its strategic goals; foster an environment of excellence and respect for diversity; administer the budget; facilitate strategic planning and problem solving; build relationships and encourage collaboration with constituencies on and off campus; identify opportunities to integrate library services into the University and community; promote excellence in teaching, scholarship and service; provide support for faculty and staff professional development; promote library services and collections.

University Libraries, University of Nebraska-Lincoln.

Hired	November 1988
Granted Tenure	July 1994
Promoted to Associate Professor	July 1994
Promoted to Department Chair	September 1999
Promoted to Professor	July 2001

Head, Engineering Library & Patent & Trademark Resource Center (PTRC), Nov 2011 – June 1, 2013

University Libraries, University of Nebraska-Lincoln.

Manage the engineering branch; facilitate branch activities, strategic planning and problem solving; build relationships within and work to integrate library services into the college and curriculum; promote library services and collections; provide reference services and user instruction; liaison for the departments of Biomolecular and Chemical, Mechanical and Materials Science, Electrical and Computer Science engineering within the College of Engineering and Technology; develop collection in subject areas; serve as the Patent and Trademark Librarian; manage responsibilities related to the UNL Libraries' designation as a PTRC.

Chair of Research and Instructional Services (RIS), July 2003 – October 2011

University Libraries, University of Nebraska-Lincoln.

Coordinated activities of RIS (17 faculty, 11 support staff), which provided research, reference and instructional support to UNL via the three largest branches in the system; served as a member of the library management team; facilitated departmental activities, strategic planning and problem solving in relation to departmental issues and library-wide issues related to instruction and reference; successfully mentored faculty in research,

publication and through the promotion and tenure process; participated in campus initiatives to identify potential partnerships between the libraries and other campus units in relation to instruction.

Interim Associate Director, University of Nebraska Press (UNP), September 2008 – June 2009

University of Nebraska-Lincoln. .5 FTE

Oversaw Press activities in the units of Acquisitions, Bison Books, Manuscript Editorial, Production, Marketing, Accelerated Publishing and Management (journals) and Information Technology; UNP, a nonprofit scholarly press, published 160 new / reprint titles annually under the Nebraska / Bison Books imprints with nearly 3,000 books in print; published 22 journals. Supervised seven full-time unit managers; provided management oversight of 56 full-time regular employees; provided leadership for the Press, analyzed and improved work flow, aided in the development and implementation of success metrics, analyzed and improved personnel procedures, planned and implemented staff development activities; facilitated communication between Interim Director, Press units and all staff; encouraged and identified potential partnerships between the Press, the Libraries and other campus units; met individually with all press employees and developed a report on issues/concerns for the incoming Director; worked with a small team to address Press books included in the Google Books Settlement.

Chair of Central Reference Services (CRS), August 1999 – June 2003

University Libraries, University of Nebraska-Lincoln.

Coordinated activities of CRS (11 faculty, 5 support staff) conducting research, reference and instructional activities at Love Library, the largest branch in the UNL Libraries' system; served as a member of the library management team; facilitated departmental activities, strategic planning and problem solving in relation to departmental issues and library-wide issues related to instruction and reference; through restructuring in 2003 CRS merged with part of Branch Services into RIS.

Acting Chair of Central Reference Services, February 1999 – August 1999

University Libraries, University of Nebraska-Lincoln.

Librarian/Business Specialist, November 1988 – August 1999

University Libraries, University of Nebraska-Lincoln.

Provided general and specialized reference service, database searching and instruction to faculty, students, staff and library users from the local community; served as liaison to departments and one program in the College of Business Administration, including Accounting, Economics, Finance, Management, Marketing and the program of Actuarial Science; developed and managed the library's collection in assigned areas.

Management Intern, August 1994 - June 1995

SCHOLARLY CREATIVE ACTIVITY

NOTE: Scholarly materials are available full text at:

http://digitalcommons.unl.edu/do/search/?q=author_inname%3A%22Bicknell-

Selected Papers - Publications - Editorial Service:

Fitting a Round Peg into a Square Hole: Dickeson's Academic Program Prioritization and Libraries. Association of Research Libraries Assessment Conference Proceedings, forthcoming.

Location, Location, Location: the Impact of IM Widget Placement. by Jolie Graybill, Tracy Bicknell-Holmes. College and Undergraduate Libraries, vol. 20, no. 1, Mar 2013. pp72-86 (peer reviewed)

External review for promotion and tenure, by Tracy Bicknell-Holmes, Kay Logan-Peters. SPEC kit No. 293, Washington, DC: Association of Research Libraries, 2006. (peer reviewed)

Women in Business, Labor & Economics, by Tracy Bicknell-Holmes, Jill Morstad IN Women's Studies: a Recommended Core Bibliography, 1986-2000, edited by Linda Krikos & Cindy Ingold. Littleton, CO: Libraries Unlimited. 2004. (peer reviewed)

A Model for Strategic Business Instruction, by Signe Boudreau, Tracy Bicknell-Holmes. Research Strategies, 19 (2003). pp. 148-162 (Refereed Journal)

Elicit, Engage, Experience, Explore: Discovery Learning in Library Instruction, by Tracy Bicknell-Holmes, Paul Hoffman. Reference Services Review, 28(4): Winter 2000. Based on the presentation given during LOEX of the West, 2000. (Invited publication, Refereed Journal)

Improving Academic Rigor Through Curriculum Redesign, by Gail Latta, Tracy Bicknell-Holmes, Sara Martin. IN Distance Learning 98, Madison, Wisconsin: University of Wisconsin System, 1998. p.209-216 (Based on a presentation accepted via juried selection)

Supporting Distance Learners and Academic Faculty Teaching at a Distance, by Kate Adams, Tracy Bicknell-Holmes, Gail Latta. Distance Learning 98, Madison, Wisconsin: University of Wisconsin System, 1998. p.3-8 (Based on a presentation accepted via juried selection)

Focusing on Quality Reference Service, Journal of Academic Librarianship, 20(2): May, 1994. p.77-81 (refereed journal)

Selected Presentations:

Fitting a Round Peg into a Square Hole: Dickeson's Academic Program Prioritization and Libraries. Association of Research Libraries Assessment Conference, August 2014. (juried selection)

An Alternative to Recording Hash Marks. Nebraska Library Association / Nebraska Educational Media Association, Fall Conference, 2009.

Technologies for Reference. Hands on demonstration of digital modes of reference including Skype, instant messaging using Meebo, and chat to a group of 10 Tajikistan library administrators for USAID Community Connections program. November 4, 2008. (invited)

RU Online? Virtual Reference in the Age of Instant Messaging, Mountain Plains Library Association / Utah Library Association conference, May 1, 2008, Salt Lake, UT. Modified version of NLA/NEMA presentation. (juried selection).

Are You Preparing for Your Next Job? Panel speaker, ALA Annual Conference program, Chicago, IL June 25, 2005. Sponsor: LAMA Education Committee. Presented data collected by LAMA Education Committee members during a survey of new managers and administrators.

Using Your Local Library. Panel speaker for *Mining Marketing Information in the New Millennium: Where do I go, What do I collect, and How do I use Marketing Information?* International Food Technology Conference, July 14, 2004. Las Vegas, NV. (Juried Selection)

Libraries Across the Curriculum: a Collaborative Model for the Strategic Delivery of Information, by Signe Swanson, Tracy Bicknell-Holmes. Mountain Plains Library Association meeting in Phoenix, AZ, December 6, 2001. (<http://www.azla.org/s001/p060>) (Juried Selection)

Engage, Elicit, Experience, Explore: Applying Discovery Learning to Library Instruction, by Tracy Bicknell-Holmes, Paul Hoffman, Gail Latta. Mountain Plains Library Association / Nebraska Library Association / Nebraska Educational Media Association Conference, October 27, 2000. Significantly revised from the June presentation by the same title. (Invited Presentation)

Engage, Elicit, Experience, Explore: Applying Discovery Learning to Library Instruction, by Tracy Bicknell-Holmes, Paul Hoffman. LOEX of the West, Bozeman, MT. June 9, 2000. (Juried Selection)

Designing a Multi-Media Learning Environment by Gail Latta, Tracy Bicknell-Holmes, Paul Hoffman, Sara Martin. A half-day, hands-on workshop presented to University of Nebraska Omaha faculty, July 29, 1999. (Invited Presentation)

Going Online with Library Skills Instruction: A Multimedia Demonstration by Gail Latta, Tracy Bicknell-Holmes, Paul Hoffman. Presented during the Montana Library Association / Mountain Plains Library Association Conference, June 15, 1999. (Juried Selection)

Designing a Multi-Media Learning Environment by Gail Latta, Tracy Bicknell-Holmes, Paul Hoffman, Sara Martin. Half-day, hands-on workshop, Montana Library Association / Mountain Plains Library Association Conference, June 13, 1999. (Juried Selection)

Improving Academic Rigor Through Curriculum Redesign, by Gail Latta, Tracy Bicknell-Holmes. 14th Annual Conference on Distance Teaching & Learning, Madison, Wisconsin, August 6, 1998.

(Juried Selection)

Supporting Distance Learners and Academic Faculty Teaching at a Distance, by Kate Adams, Tracy Bicknell-Holmes and Gail Latta. 14th Annual Conference on Distance Teaching & Learning, Madison, Wisconsin, August 7, 1998. (Juried Selection)

Training Our Users: How Do We Do it Effectively With or Without a Hands-on Training Facility? Training in Transition Seminar, University of Nebraska Consortium of Libraries (UNCL), Aurora, NE. April 16, 1997. (Invited Presentation)

Selected Significant Teaching Activities:

Courses

JD Edwards Honors Program Seminar (LI110). Fall Semester, 1999
Collaboratively taught with faculty in College of Business Administration EJ Faulkner Writing Lab, Steve Dunbar Director of the JD Edwards Honors Program, Gordon Woodward a Math Professor; students received two credits, 1 for seminar, 1 for Introduction to Library Research (LIBR 110).

Reference Sources for Media Specialists (C&I 921) Summer Session, 1999
Collaboratively taught with Jeanetta Druke, Joan Latta Konecky, with guest lectures from other UNL Libraries' Faculty and area librarians.

Additional Teaching Activities:

- Collaborative instruction - *JD Edwards Honors Program - Entrepreneurship class* (Fall 2000)

PROFESSIONAL RECOGNITION

Nebraska Library Association:

- **Meritorious Service Award, 2012**
- **Distinguished Service Award, 2000** College & University Section
- **Beginning Professional Award, 1993** New Members Round Table / Houchen Bindery

University of Nebraska Lincoln Libraries:

- Association of Classified Library Personnel's **Creating an Atmosphere of Mutual Respect in the Workplace (CAMRE) Award**, 1999
- Nominated for: University Libraries' Staff Excellence Award, 1998

SIGNIFICANT CONTINUING EDUCATION ACTIVITIES

August 2007 ACRL Leadership Institute for Academic Librarians
Harvard Graduate School of Education, Harvard University, MA

SELECTED SERVICE ACTIVITIES

University Committees:

Boise State University:

Member	Administrative Council, 2013 - present
Member	Deans Council, 2013 – present
Member	Cyberinfrastructure Advisory Group, 2013 - present
Member	Graduate Council, 2013 - present
Member	Undergraduate Academic and Policy Standards Committee, 2013 – present

Professional Associations:

Member: Idaho Library Leadership Advisory Committee (LiLAC), 2014 – present
Collaboratively sponsored by Idaho Commission for Libraries (ICfL) and the Idaho Library Association (ILA)

American Library Association – Library Administration and Management Section (LAMA)

Mentor	Mentoring Program
Chair	Education Interest Group, July 2004 – June 2006
Chair	Education Committee, July 2003-June 2004

EDUCATION

May 1996 **Master of Business Administration.** University Of Nebraska-Lincoln, Lincoln, Nebraska.
Graduated with honors.

August 1988 **Master of Science in Library and Information Science.** University of Illinois, Champaign-Urbana, Illinois.
Graduated with honors. Member Beta Phi Mu.

December 1985 **Bachelor of Arts in Communication.** Michigan State University, East Lansing, Michigan.
Graduated with honors. Member Phi Kappa Phi.