

## Academic Excellence

*Goal 5. Provide access to and assistance with information resources.*

### STRATEGIES:

- 5.1. Develop user-oriented services to assist people.
- 5.2. Provide excellent customer service for library users.
- 5.3. Develop strong librarian liaison relationships with all academic departments.
- 5.4. Enhance the Library's Web site to make it a more usable and information-rich resource.
- 5.5. Increase awareness and use of specialized collections and unique information in the Library.
- 5.6. Increase accessibility of library materials and services for distance and virtual students.
- 5.7. Enhance the library catalog and other information discovery tools to improve their usability.



## Vibrant Culture; Public Engagement

*Goal 6. Encourage lifelong learning.*

### STRATEGIES:

- 6.1. Collaborate with the campus community to sponsor programs that enhance lifelong learning.
- 6.2. Assess library success in preparing students and graduates for lifelong learning.
- 6.3. Provide community access to library collections and services as appropriate to support lifelong learning.

## Academic Excellence; Exceptional Research; Vibrant Culture; Public Engagement

*Goal 7. Maintain an organization that is responsive to change.*

### STRATEGIES:

- 7.1. Encourage professional development of and training for library faculty and staff.
- 7.2. Recruit and hire high quality library faculty and staff.
- 7.3. Institute policies and procedures that allow individual staff members to respond quickly and appropriately to user needs.
- 7.4. Use new technologies as appropriate to enhance library collections and services.

## Academic Excellence; Exceptional Research; Vibrant Culture; Public Engagement

*Goal 8. Manage fiscal and human resources to allow the Library to grow and develop.*

### STRATEGIES:

- 8.1. Reallocate resources as necessary to achieve strategic goals.
- 8.2. Review services, service points, and staffing in order to use library resources effectively.
- 8.3. Increase collaboration and cooperation with other libraries.
- 8.4. Identify ways to reach and develop relationships with potential donors.

## Public Engagement; Vibrant Culture

*Goal 9. Foster engagement and collaboration with the campus and local community*

### STRATEGIES:

- 9.1. Seek out and build relationships with library stakeholders and community members.
- 9.2. Make campus and community access to collections and other community resources more widely known.
- 9.3. Demonstrate the value of the Library to the local community.
- 9.4. Collaborate with area libraries and the Idaho Commission for Libraries to promote, share, and develop common resources.



BOISE STATE  
UNIVERSITY

UNIVERSITY  
*Libraries*  
STRATEGIC PLAN

<http://library.boisestate.edu/>

**MISSION:** *The mission of Albertsons Library is to actively participate in learning, teaching, and research at Boise State University.*



## IN SUPPORT OF THIS MISSION THE LIBRARY:

- Serves as an intellectual and cultural center
- Provides access to, and assistance with, information resources
- Collaborates with the individual, the University, and the community to support life-long learning.



### Academic Excellence; Exceptional Research

*Goal 1. Serve the campus population by providing an effective library collection.*

#### STRATEGIES:

- 1.1. Optimize electronic access to journals, e-books, and research databases for faculty, staff, and students.
- 1.2. Increase awareness and promote the use of electronic resources.
- 1.3. Provide collections that serve the diverse populations and needs of the University community.
- 1.4. Constantly review and revise library processes and acquisitions resource allocations to ensure support of campus academic programs and research.
- 1.5. Assess user satisfaction with the library collection.
- 1.6. Review and modify collection development and related policies in order to effectively develop the library collection.
- 1.7. Continue the transition to electronic access as the preferred format for most library resources.

### Academic Excellence; Vibrant Culture

*Goal 2. Promote an environment that enhances learning.*

#### STRATEGIES:

- 2.1. Provide both physical and virtual interactive learning spaces for students.
- 2.2. Encourage student use of the physical library by making it a more welcoming, comfortable place to study, work with others, and conduct research.
- 2.3. Use assessment measures to improve and adapt the learning environment.

### Academic Excellence

*Goal 3. Actively participate in teaching.*

#### STRATEGIES:

- 3.1. Provide instruction in the location, access, retrieval, and use of information resources and research strategies.
- 3.2. Support teaching by providing access to library and information resources supporting the curriculum in all disciplines.

- 3.3. Partner with faculty to develop information literacy skills in students.
- 3.4. Continuously review and assess effectiveness of library instruction.
- 3.5. Support opportunities for collaborative teaching and learning partnerships with campus programs and student groups/organizations.

### Exceptional Research

*Goal 4. Provide support for the research needs of our faculty, staff, and students.*

#### STRATEGIES:

- 4.1. Provide access to the journals, books, databases, and other information resources needed for research.
- 4.2. Develop and provide researchers with specialized access tools and services that support their use of library and information resources.
- 4.3. Identify areas where library collections need to be strengthened to support research needs.
- 4.4. Provide support for new masters and doctoral programs.
- 4.5. Institute ways for library users to communicate needs and request library resources and services in support of research.